

Contact us

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Corporate Headquarters Care Services **Insurance** Pharmacy Account & Website Sales

HealthPartners Insurance

If you have questions about benefits, claims, networks, or plan materials, log on to your member account and use the secure Contact Us form. You will typically receive a response within one business day.

Log on on to send a question

Medicare plans

952-883-7979

800-233-9645 (toll free)

952-883-6060 (TTY)

Empower plans

952-883-7000

866-443-9352 (toll free)

Medical assistance plans

952-967-7998

866-885-8880 (toll free)

952-883-6060 (TTY)

Question about...	Call	Online
<ul style="list-style-type: none">- Our coverage, claims or account balances- Finding a doctor, dentist or specialist in your network- Health plan services	Member Services Monday–Friday: 7 a.m. to 7 p.m., CT <div>952-883-5000</div> <div>800-883-2177 (toll free)</div> <div>952-883-7050 (Español)</div> <div>866-898-9119 (Español gratis)</div> <p>Or call the Member Services phone number listed on the back of your ID card.</p>	Log on >
<ul style="list-style-type: none">- Whether you should see a doctor- Home treatment options- A medicine you are taking	CareLine SMS Service Nurses available 24/7, 365 days a year <div>612-339-3669</div> <div>800-551-0859 (toll free)</div>	Health library >
<ul style="list-style-type: none">- Understanding your health care and benefits- How to choose a treatment option	HealthPartners Nurse Navigator program Monday–Friday 7 a.m. to 7p.m., CT <div>952-883-5000</div> <div>800-883-2177 (toll free)</div>	Decision support >
<ul style="list-style-type: none">- Your pregnancy- The contractions you are having- Your new baby	BabyLine Phone Service Available 24/7, 365 days a year <div>612-333-2229</div> <div>800-845-9297 (toll free)</div>	Health library >
<ul style="list-style-type: none">- Finding a mental or chemical health care professional in your network- Your behavioral health benefits	Behavioral Health Navigators Monday–Friday 8 a.m. to 5 p.m., CT <div>612-333-2229</div> <div>800-845-9297 (toll free)</div>	Log on >

Corporate Headquarters

8170 33rd Avenue S Bloomington, MN 55425
952-883-6000
Email us



Our care group

HealthPartners Central Minnesota Clinics
Park Nicollet
Physicians Neck & Back Center
Methodist Hospital
Regions Hospital
Stillwater Medical Group
TRIA

Resources

Press releases
Blog
Espanol
Get iPhone app
Get Andriod app
Get Adobe Reader

Portals

Employer portal
Broker portal
Provider portal

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